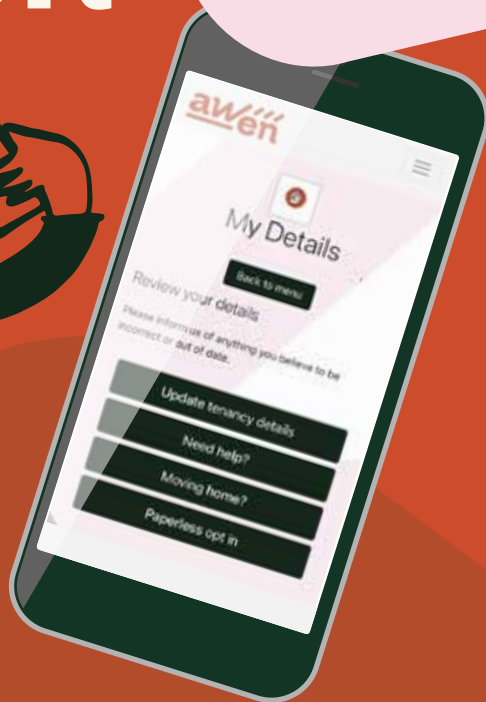


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MyAwen App User Guide

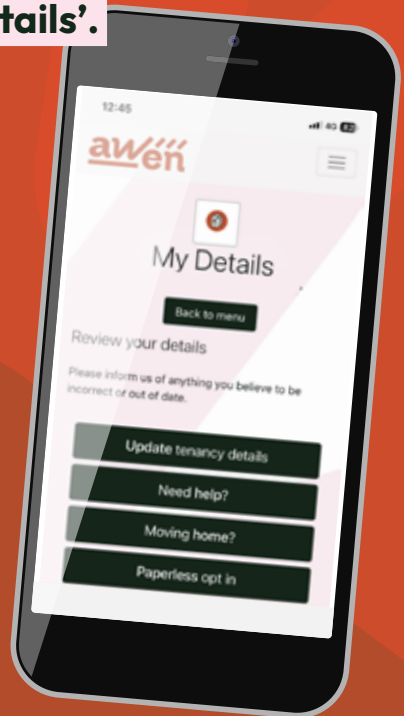
Viewing & Updating your personal details

How to view and update your personal details on MyAwen (and find out who your Officers are).

1. Simply click 'My details' icon.

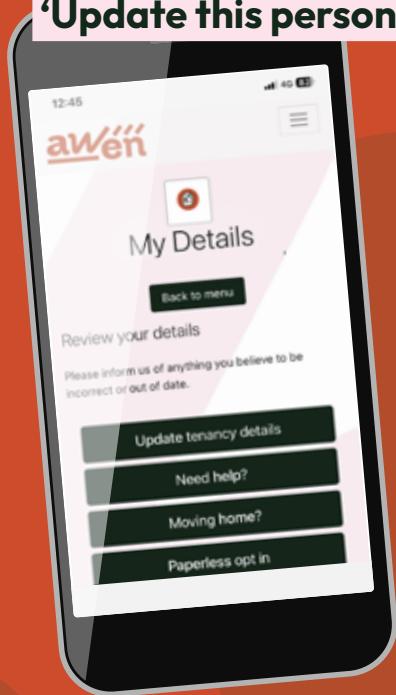


2. To update YOUR details, simply click 'Update tenancy details'.



This will take you to your details page and gives an overview of the information we hold about you, and anyone registered as living with you.

3. To update the details of anyone living with you, scroll down the page and underneath each person's name it will give an option to 'Update this person'.



We have created a suite of 'How to' guides to help you to use the App, if you are struggling, please contact us on **0345 677 2277** and we will be happy to talk you through what you need to do.



If you require this document in Welsh or any other language, large print, Braille or in an audio format. Please contact the **0345 677 2277** or email **customerservices@awenhomes.co.uk**



We welcome correspondence in Welsh. If you contact us in Welsh, we will respond in Welsh and this will not lead to a delay.

Rydym yn croesawu gohebiaeth yn Gymraeg. Os byddwch yn cysylltu â ni yn Gymraeg, byddwn yn ymateb yn Gymraeg ac ni fydd hyn yn achosi unrhyw oedi.

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