

awen



MyAwen App User Guide

Reporting ASB

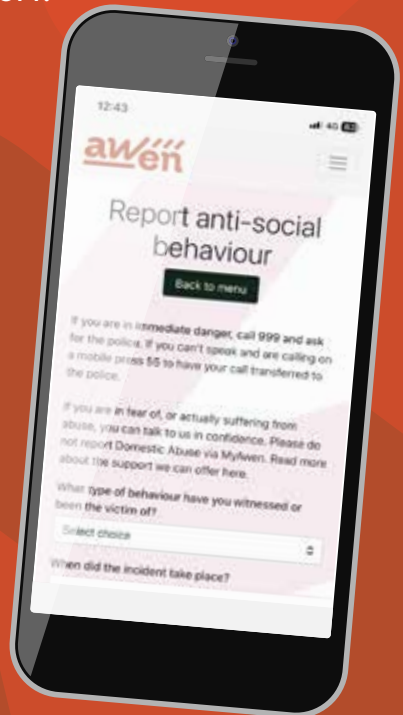
How to report Anti-social behaviour (ASB)
via MyAwen App.

1. Click the 'Report Anti-social behaviour' icon.



2. If you are not in immediate danger, please complete all fields and press 'submit'.

You can add photographic evidence to support your report.



If you, or somebody else is in immediate danger, please take care and contact 999.

3. The information will be passed to the appropriate Officer who will be in touch with you.

Make sure you keep a note of your unique reference code for this report of ASB.



We Hope You Are Ok.

You can find lots of helpful information on Anti-Social behaviour in the Help and Advice / Tenant Services section of our website.

We have created a suite of 'How to' guides to help you to use the App, if you are struggling, please contact us on **0345 677 2277** and we will be happy to talk you through what you need to do.

If you require this document in Welsh or any other language, large print, Braille or in an audio format. Please contact the **0345 677 2277** or email **customerservices@awenhomes.co.uk**



We welcome correspondence in Welsh. If you contact us in Welsh, we will respond in Welsh and this will not lead to a delay.

Rydym yn croesawu gohebiaeth yn Gymraeg. Os byddwch yn cysylltu â ni yn Gymraeg, byddwn yn ymateb yn Gymraeg ac ni fydd hyn yn achosi unrhyw oedi.

awen

Find us on...

